

**DDM for parent feedback.**

A district goal for School Psychologists can be established to address the domain of home-school collaboration and communication. A method to evaluate this would be to have the School Psychologist elicit parent feedback. A feedback survey could be developed to focus on how the parent perceives the level of collaboration and communication. The feedback would be gathered after a Team meeting, when counseling with a student is underway or has terminated, or on other occasions that rely on home school collaboration and communication.

An example of such a survey is:

**Parent Satisfaction Survey  
School Psychologist**

Put an X to in the box that best summarizes your response to each statement below.

1. During our conversations, the School Psychologist listened carefully to my thoughts and concerns regarding my child.				
Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
2. The School Psychologist was considerate of my thoughts and concerns regarding my child.				
Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
3. The School Psychologist was courteous and professional.				
Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
4. The School Psychologist presented information in a way that was easy to understand.				
Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree

5. The School Psychologist presented information in a way that captured my child as a learner and a person.				
Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree

7. If there are ways the School Psychologist could have handled situations better, please discuss them.

8. Please suggest additional ways the School Psychologist could better accommodate parents' needs in the future.

**An evaluation rubric would be as follows:**

Below Expectation: School Psychologist fails to elicit parent feedback following a Team meeting or when providing direct services to a student OR parent feedback is elicited but is primarily in the “Undecided”, “Disagree”, and/or “Strongly Disagree” categories. School Psychologist makes little attempt to address the parent concerns and suggestions for improvement.

Expected: School Psychologist elicits parent feedback 80 percent of the time and receives at least four out of five “Agree”, following a Team meeting or when providing direct services to a student. Also, School Psychologist documents attempts to address parent concerns and suggestions for improvement.

Exemplary: School Psychologist consistently elicits parent feedback and consistently receives “Strongly Agree” following a Team meeting or when providing direct services to a student. Also, School Psychologist documents attempts to address parent concerns and suggestions for improvement.

School Psychologists provide various types of consultation. One type of consultation is delivered via an in-service presentation. The presentation should be directed toward a specific interest group, for example, parent, teacher, special educator, etc.

## School Psychologist’s In-service Presentation Evaluation Participant Ratings

Presenter:

Date:

Topic:

Put an X to in the box that best summarizes your response to each statement below.

<b>1. The presenter was well organized.</b>				
Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
<b>2. The presentation was useful.</b>				
Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
<b>3. The information was relevant to me and my work.</b>				
Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
<b>4. The presenter answered my questions.</b>				
Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
<b>5. The handouts were clear and useful.</b>				
Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
<b>6. The presentation met my needs.</b>				
Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
<b>7. I expect to use the information presented.</b>				
Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree

Comments:

**An evaluation rubric would be as follows:**

Below Expectation: Responses are primarily in the “Undecided”, “Disagree” and “Strongly Disagree” categories. No or minimal consideration is given to comments.

Expected: Responses are primarily in the “Agree” category. Comments are thoughtfully considered.

Exemplary: Responses are primarily in the “Strongly Agree” category. Comments are thoughtfully considered.